



FEEDBACK FORM

Seymour Health welcomes your feedback regarding our services. Your feedback helps us improve the service we provide to our consumers and to know whether we have met your expectations.

This form can be used anonymously, however if you would like to receive a reply please include your details. Forms can be returned to the suggestion box, or alternatively return the form to:
Quality Manager, Seymour Health, Bretonneux Street (Locked Bag 1), SEYMOUR VIC 3660

Date: _____ Compliment Complaint Enquiry

Details: _____

Your suggestions for improvement:

Name: _____

Address: _____ Postcode: _____

Telephone: _____ Mobile: _____

Email: _____

Please indicate if you would like to receive a reply Yes No
Preferred method of reply Letter Phone Email

***Seymour Health takes all feedback seriously and confidentially,
ensuring all matters are dealt with in an appropriate and timely manner.***

Any problem is usually best solved at the point of service in the hospital. However, if you are not satisfied with the response to your complaint or you wish to take your concerns further, please contact the Office of Health Services Commissioner (OHSC). The OHSC provides a free and confidential service for anyone with a complaint about a health service provider in Victoria.

Office of the Health Services Commissioner
call: 1300 582 113
email: hsc@dhhs.vic.gov.au
visit: www.health.vic.gov.au/hsc/
Send a letter: Level 26, 570 Bourke Street Melbourne VIC 3000